Introduction to Business Coaching

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Profiling Participants important

The Coaching Continuum

Directive/Push

Non-Directive/Pull

Teaching

Coaching

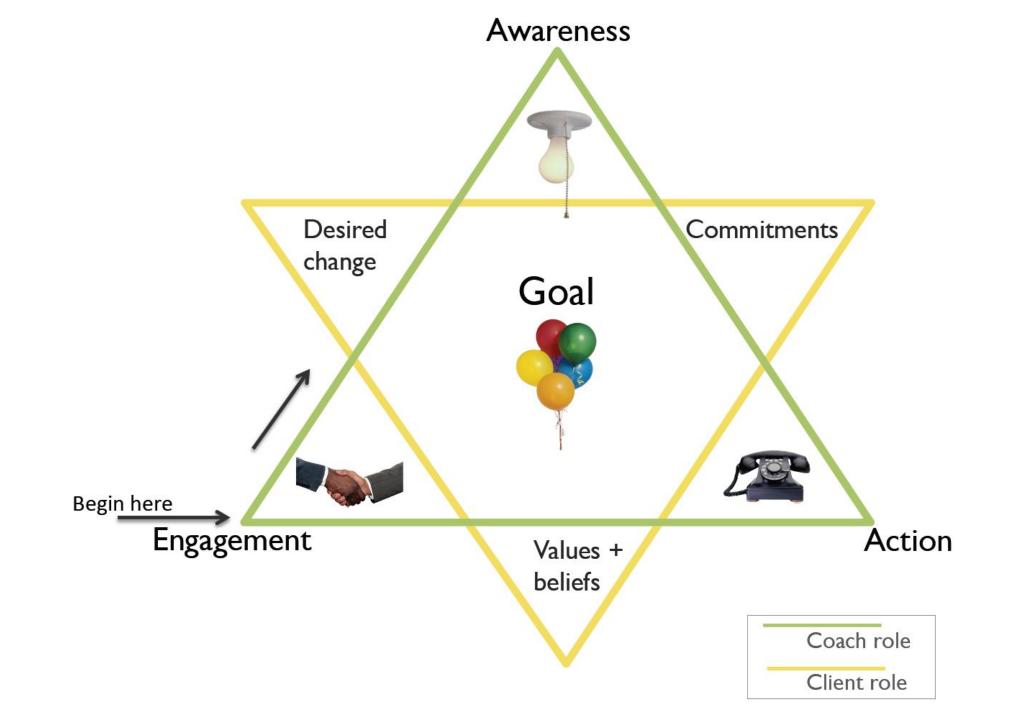


Source : Coaching for teaching and learning:http://www.nationalcollege.org.uk/

Starr's Basic Principles of Coaching	Imperial Learning and Teaching Strategy
Maintain commitment to the individual.	Student-centred; inclusive and diverse
Coachee is responsible for results they create.	Student takes responsibility
Coachee is capable of better.	Student takes responsibility
Focus on what coachee thinks and experiences.	Student-centred; inclusive and diverse
Individualised Inspirational Consideration Motivation	

IF YOU ARE A COACHER, YOU SHOULD BE A LEADER! YOU SHOULD BE A TRANSFORMATIONAL LEADER !

Idealised influence:	Transformational leaders behave in ways that result in them being role models for their followers. They are admired, respected, and trusted and followers wish to emulate them. In order to earn this credit, transformational leaders consistently consider the needs of others over their own personal needs. They share risks with followers and are consistent rather than arbitrary. The leader can be counted on to do the right thing, demonstrating high standards of ethical and moral conduct. He or she avoids using power for personal gain and exerts it only when needed.
Inspirational motivation:	Transformational leaders behave in ways that motivate and inspire those around them by providing meaning and challenge to their followers' work. Team spirit is aroused. Enthusiasm and optimism are displayed. The leader gets followers involved in envisioning attractive future states. The leader creates clearly communicated expectations that followers want to meet and also demonstrates commitment to goals and a shared vision.
Intellectual stimulation:	Transformational leaders stimulate their followers' efforts to be innovative and creative by questioning assumptions, reframing problems, and approaching old situations in new ways. Creativity is encouraged. There is no public criticism of individual members' mistakes. New ideas and creative problem solutions are solicited from followers, who are included in the process of addressing problems and finding solutions. Followers are encouraged to try new approaches, and their ideas are not criticised because they differ from their leaders' ideas.
Individualised consideration:	Transformational leaders pay special attention to each individual's needs for achievement and growth by acting as coach or mentor. Followers and colleagues are developed to successively higher levels of potential. Individualised consideration is practiced as follows: New learning opportunities are created along with a supportive climate. Individual differences in terms of needs and desires are recognised. The leader's behavior demonstrates acceptance of individual differences. Interactions with followers are personalised.



Module 8	Key Performance Indicators	Adapting existing and creating new key performance indicators
	strong in al * FINANCIAL * OPER/ SUCCESS	siness is being 13 areas ATIONS * MARKETING Financial

Wealth Creation Ladder LEVEL 5 The Entrepreneur The Investor LEVEL 4 The Owner/Leader LEVEL 3 The Manager LEVEL 2 LEVEL 1 The Self Employed

LEVEL 0

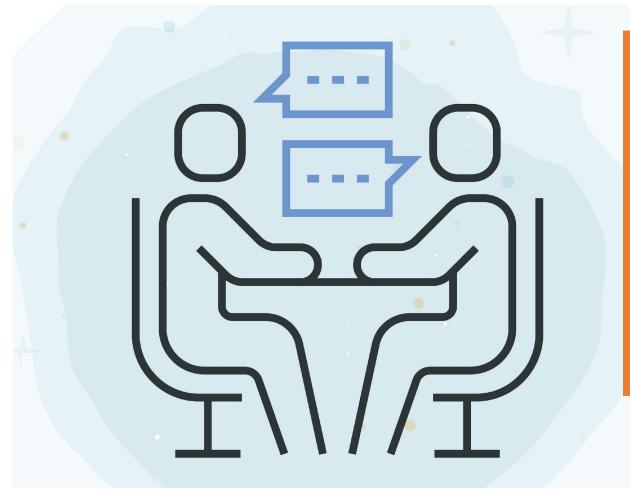
The Employee



Module 7

Building Successful Relationships

Creating trust and rapport to develop a mutually beneficial coaching relationship and create a coaching contract.



Relationship Marketing

Trust and commitment (Morgan and Hunt,1994)

Building Trust In A Coaching Relationship



https://www.youtube.com/watch?v=zMNyhgsx2h8&ab_chann el=Leadershipmentor

AN ENTREPRENEURIAL MINDSET?

SIX CHARACTERISTICS OF THE ENTREPRENEURIAL MINDSET



Seeing and creating opportunities

creative thinking, innovation strategy, not being content with the status quo, and finding the right measures for success.



Turning ideas into action

implementing innovation strategies, creating the right pace for change, balancing innovation and operational effectiveness, personal and team effectiveness.



Leading the way

leadership and delegation, employee engagement, developing an entrepreneurial mindset in others and removing barriers to entrepreneurial approaches.



Using resources smartly

developing a culture of innovation, commercialisation, smart use of available resources, incentives and rewards for new ways of working.



Managing risk

changing from a risk averse culture, learning from failure, anticipating and overcoming likely barriers, encouraging and supporting risk taking in higher education

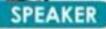


Collaborating to create shared value

building internal and external networks, engaging with business and industry, creating economic, social and cultural value, evidence of impact.

A Creative Economy For SL's Future Development:

Webinar on "Creative Economy Strategy for Sri Lankan Eco REATIVE ECONOMY: STRATEGY FOR SRI LANKAN ECONOMIC DEVELOPMENT FOR FUTURE





Watch on 🕒 YouTube

CENTRE FOR BANKING STUDIES CENTRAL BANK OF SRI LANKA No 58, Sri Jayewardenepura Mawatha, Ralaginya, Sri Lanka Professor Nalin Abeysekera Head, Department of Marketing Management

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APRIL 19, 2021 / AUTHOR: W.A. WIJEWARDENA / 3 COMMENTS

A Creative Economy For SL's Future Development: Much More To Be Done To Realise The Goal



By WA Wijewardena -

The call for a creative economy

Open University's marketing guru Professor Nalin Abeysekera of Marketing in Sinhalese fame in a recent webinar hosted by Central Bank's Centre for Banking Studies set the ground conditions for having a creative economy for the country's future development.



Archives

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Colombo

Telegraph

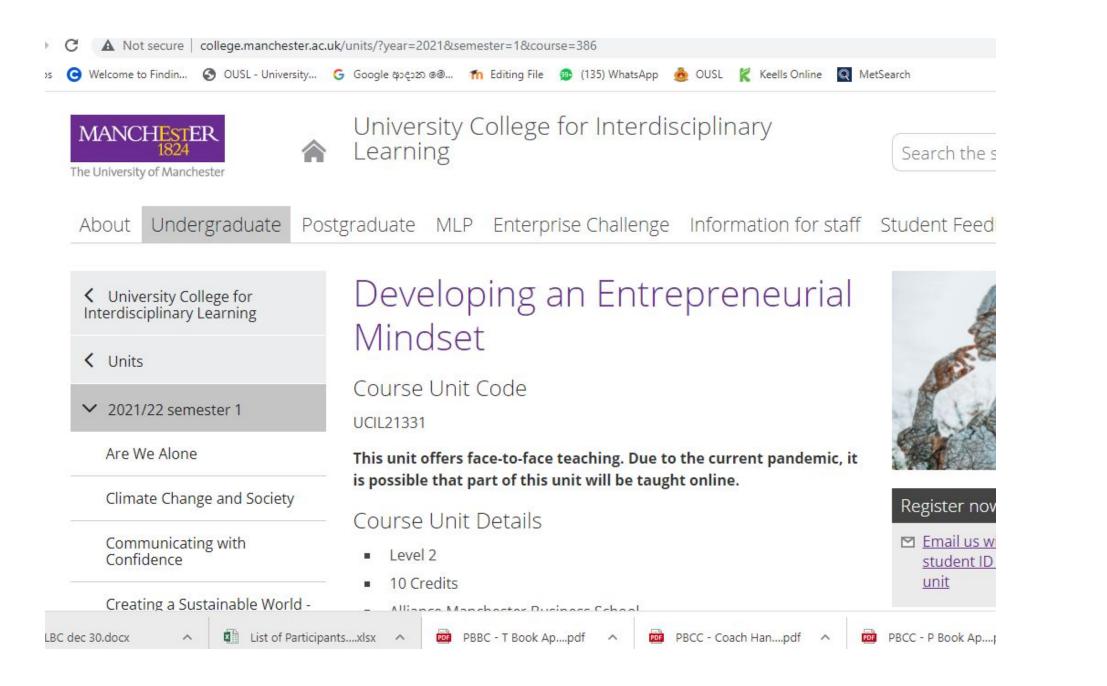
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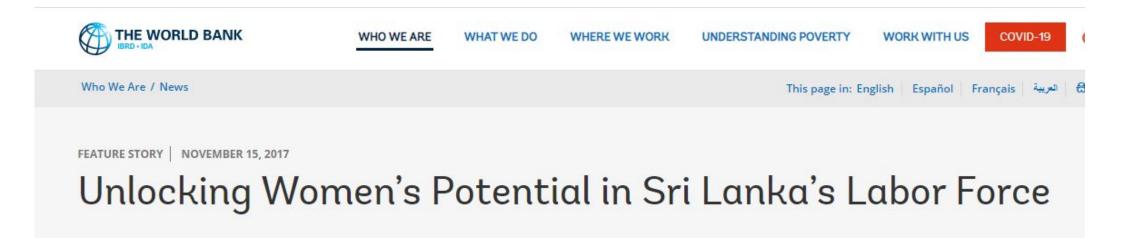
-for-teac....pdf ^ https://www.colombotelegraph.com/index.php/a-creative-economy-for-sls-futur e-development-much-more-to-be-done-to-realise-the-goal/



Gross National Product vs Gross National Happiness (GNP vs GNH)

Female –Important

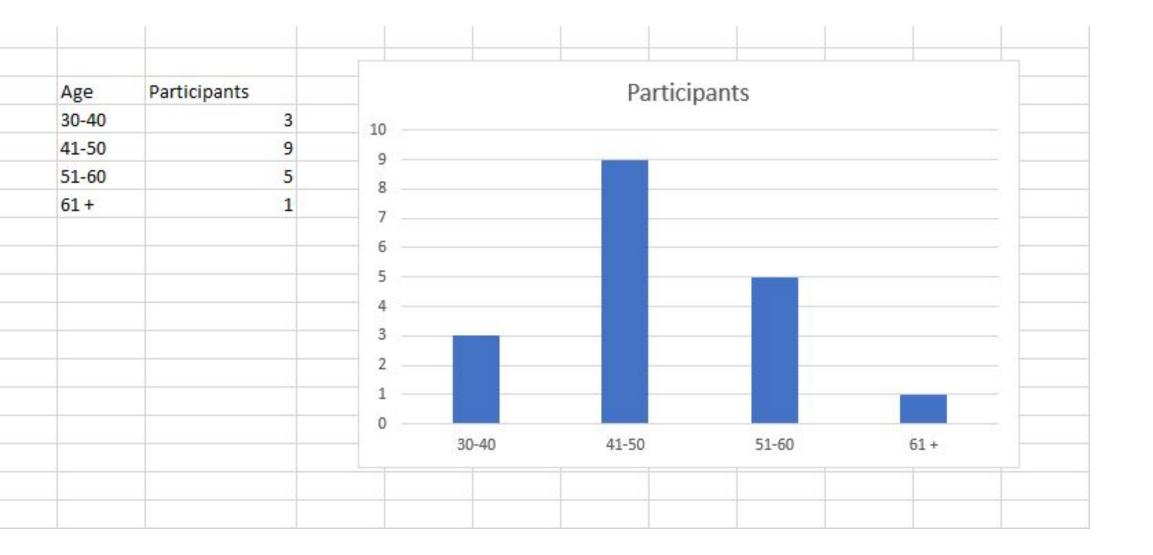
- •world female contribution for labor force-46.9(47%)
- •India-20%
- •Sri Lanka-35?
- •Bangladesh –What is GDP 1% Vs Women Participants 10%?

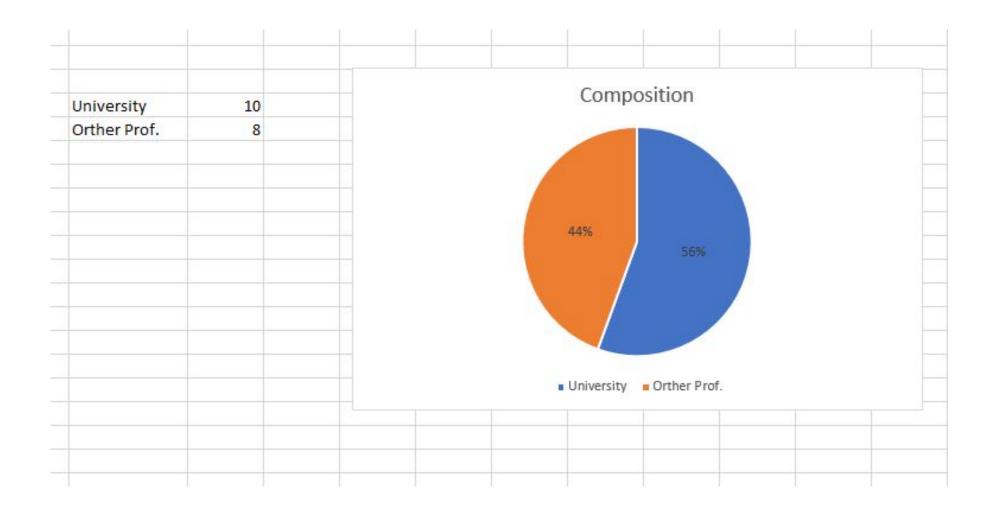




Sri Lanka has the 14th-largest gender gap in labour force participation globally. Men's participation remained above 75 percent during the same time period. (Source

:https://www.worldbank.org/en/news/feature/2017/11/15/unlocking-womens-p







Sri Lanka ranks 129th in World Happiness Index

March 22, 2021 10:55 am



Sri Lanka ranked 129 out of 149 countries in the World Happiness Report 2021, released by the UN Sustainable Development Solutions Network.

Finland was ranked the happiest country in the world, a feat the Nordic nation achieved for the fourth consecutive year.

Among neighboring countries, India ranked 139th, Pakistan 105th, China 84th, and Bangladesh 101st.

Afghanistan was the least happiest country on the list, while the nine other nations that ranked below India were Burundi, Yemen, Tanzania, Haiti, Malawi, Lesotho, Botswana, Rwanda, and Zimbabwe.

The survey used the Gallup World Poll that asked people to vote on three indicators: life evaluations, positive emotions, and negative emotions.

In the case of life evaluations, the respondents were asked to rate their life on a ladder. "Please imagine a ladder, with steps numbered from 0 at the bottom to 10 at the top," the question stated. "The top of the ladder represents the best possible life for you and the bottom of the ladder represents the worst possible life for you. On which step of the ladder would you say you personally feel you stand at this time?"

For positive emotions, people were asked to respond in binary terms (0 and 1) on three measures: "happiness", "laugh" and "enjoyment". The respondents had to give a binary response on whether they experienced these emotions on the day they polled and the day before.

The mediocre teacher tells. The good teacher explains. The superior teacher demonstrates. The great teacher inspires. William Arthur Ward

Thanks . <u>https://www.nalinabeysekera.com/</u> 0773028690 <u>nabey@ou.ac.lk</u>